

# LIST OF GRIEVANCES FROM STUDENTS

For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal



## INDEX

SR. NO.	NAME	CLASS	DATE	GRIEVANCE
1.	Memon Arzoo	FYBMS	21/10/2020	Unable to attend online class.
2.	Farooqi Fardin	SYBMS	10/12/2020	Online Teaching Issue.
3.	Rukiya Khan	FYBMS	18/11/2020	Need second round of mock exam.
4.	D'costa Noel	TYBAMMC	10/10/2021	Issue of college reopening in spite
5.	Shaikh Fatima	SYBMS	21/10/2022	Issue with drinking water
6.	Ansare Rojina	TYBAMMC	17/02/2022	Unhygienic Washroom
7.	Sonar Sachin	SYBAMMC	10/03/2022	Books in Library

**NOTE : There are no case of Anti-Ragging record in past years**

For Shri L P Raval College of Mass Media  
& Management Studies

Principal



**MINUTES OF THE  
MEETING  
&  
ACTION TAKEN  
REPORT**

For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal



26<sup>th</sup> October, 2020

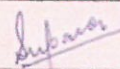
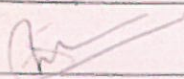
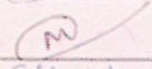
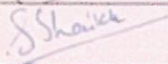
**MINUTES OF THE MEETING**

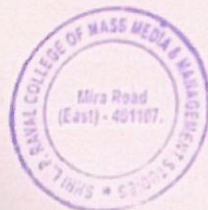
- Title – Students Grievance Committee Meeting
- Date – 26/10/2020
- Day & Time- Monday, 12 noon. to 12:30 p.m.
- Location – Online Mode
- Meeting Conducted By – Asst. Prof. Suparna Roy
- Total Attendance – 04

• **POINTS DISCUSSED:-**

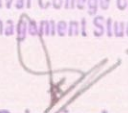
1. On 21<sup>st</sup> October, 2020, a grievance was received.
2. Students Grievance was regarding Unable to attend Online lectures due to mobile issues .
3. The committee discussed the problem and to prepare recorded lecture make Google Classroom
4. On 22<sup>nd</sup> & 23<sup>rd</sup> October, 2020 teachers were informed and requested to make changes in pattern teaching, making it applicable 23/10/2020 onwards.
5. Students were asked for feedback for changes and found satisfied.
6. The meeting concluded the redressal of grievance on 26/10/2020

**Meeting Attended by**

STUDENTS GRIEVANCE COMMITTEE		SIGNATURE
Chair-Person	Asst. Prof. Suparna Roy	
In-Charge	Asst. Prof. Ravina Soni	
Member	Asst. Prof. Mayuri Raut	
	Asst. Prof. Shana Shaikh	



For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal

For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal



### ACTION TAKEN REPORT

Due to the Complaint submitted by the student on 10<sup>th</sup> December, 2020 regarding Online Teaching Issues. Following action was taken to solve the grievance.

1. Due to the online mode of teaching students and teachers were experiencing issues of explaining and understanding, so faculties were asked to use PPT as a medium to teach.
2. Teachers were asked to use innovative ways to explain their subject.



For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal

For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal



16<sup>th</sup> December, 2020

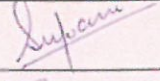
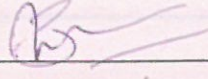
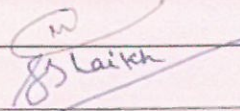
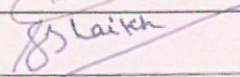
**MINUTES OF THE MEETING**

- Title – Students Grievance Committee Meeting
- Date – 16/12/2020
- Day & Time- Tuesday, 12 noon. to 12:30 p.m.
- Location – Online Mode
- Meeting Conducted By – Asst. Prof. Suparna Roy
- Total Attendance – 04

• **POINTS DISCUSSED:-**


1. On 10<sup>th</sup> December, 2020, a grievance was received.
2. Students Grievance was regarding Online Teaching Issues.
7. The committee discussed the problem and instructed us to use PPT as a medium to teach.
8. On 11th & 12th December, 2020 teachers were informed and requested to make changes in pattern teaching, making it applicable 14/12/2020 onwards.
9. Students were asked for feedback for changes and found satisfied.
10. The meeting concluded the redressal of grievance on 15th December, 2020

**Meeting Attended by**

STUDENTS GRIEVANCE COMMITTEE		SIGNATURE
Chair-Person	Asst. Prof. Suparna Roy	
In-Charge	Asst. Prof. Ravina Soni	
Member	Asst. Prof. Mayuri Raut	
	Asst. Prof. Shana Shaikh	



For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal

For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal



### ACTION TAKEN REPORT

Due to the Complaint submitted by the student on 18<sup>th</sup> November, 2020 regarding Unable to understand exam software. Following action was taken to solve the grievance.

1. Once aging mock exams were conducted for students.
2. Session was also conducted to discuss the issues faced during the mock exam.
3. You-tube link was also shared for future reference.



For Shri L P Raval College of Mass Media  
& Management Studies

Principal

For Shri L P Raval College of Mass Media  
& Management Studies

Principal



24<sup>th</sup> November, 2020

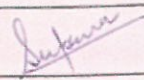
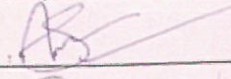
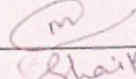
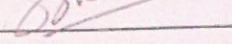
**MINUTES OF THE MEETING**

- Title – Students Grievance Committee Meeting
- Date – 24/11/2020
- Day & Time- Tuesday, 10am to 10:30 a.m.
- Location – Online Mode
- Meeting Conducted By – Asst. Prof. Suparna Roy
- Total Attendance – 04

• **POINTS DISCUSSED:-**


1. On 18<sup>th</sup> November, 2020, a grievance was received.
2. Students Grievance was regarding Unable to understand exam software.
3. The committee discussed the problem and instructed Exam Committee to conduct mock exam
4. On 21<sup>st</sup> November 2020 one more mock exam was conducted & session was taken.
5. Students were asked for feedback for changes and found satisfied.
6. The meeting concluded the redressal of grievance on 24<sup>th</sup> November, 2020

**Meeting Attended by**

STUDENTS GRIEVANCE COMMITTEE		SIGNATURE
Chair-Person	Asst. Prof. Suparna Roy	
In-Charge	Asst. Prof. Ravina Soni	
Member	Asst. Prof. Mayuri Raut	
	Asst. Prof. Shana Shaikh	



For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal

For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal





## ACTION TAKEN REPORT

Due to the Complaint submitted by the student on 10<sup>th</sup> October, 2021 regarding Reopening of College in spite of spike in COVID cases. Following action was taken to solve the grievance.

1. Showed students the guidelines and circular issued from the university.
2. Assured full sanitization conducted in college.
3. Masks and social distancing are compulsory during lectures.
4. Prepared Time table slot wise for each class for their safety.



For Shri L P Raval College of Mass Media  
& Management Studies

Principal

For Shri L P Raval College of Mass Media  
& Management Studies

Principal



18<sup>th</sup> October, 2021

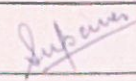
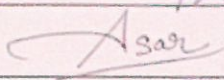


**MINUTES OF THE MEETING**

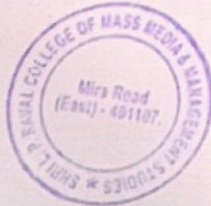
- Title – Students Grievance Committee Meeting
- Date – 18/10/2021
- Day & Time- Monday, 11am to 12noon
- Location – Online Mode
- Meeting Conducted By – Asst. Prof. Suparna Roy
- Total Attendance – 04

• **POINTS DISCUSSED:-**

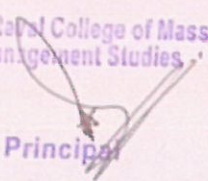
1. On 10<sup>th</sup> October, 2021, a grievance was received.
2. Students Grievance was regarding Reopening of College in spite of spike in COVID cases
3. The committee discussed the problem and housekeeping for looking after COVID norms
4. On 13<sup>th</sup> October, 2021 the changes were made.
5. Students were asked for feedback for changes and found satisfied.
6. The meeting concluded the redressal of grievance on 18<sup>th</sup> October, 2021

**Meeting Attended by**

STUDENTS GRIEVANCE COMMITTEE		SIGNATURE
Chair-Person	Asst. Prof. Suparna Roy	
In-Charge	Asst. Prof. Akanksha Gujrati	
Member	Asst. Prof. Mayuri Raut	
	Asst. Prof. Aarti Tukugudam	



For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal

For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal



### ACTION TAKEN REPORT

Due to the Complaint submitted by the student on 21<sup>st</sup> October, 2021 regarding Water issue. Following action was taken to solve the grievance.

1. New water filter placed at each floor of cold and hot water.
2. Thereafter regular cleaning was conducted.
3. Glass arrangements were made near the water filter for students.



For Shri L P Raval College of Mass Media  
& Management Studies

Principal

For Shri L P Raval College of Mass Media  
& Management Studies

Principal



28<sup>th</sup> October, 2021

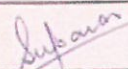
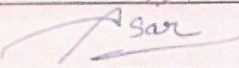
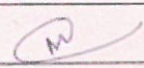

**MINUTES OF THE MEETING**

- Title – Students Grievance Committee Meeting
- Date – 28/10/2021
- Day & Time- Thursday, 11am to 11:30am
- Location – Principal Cabin
- Meeting Conducted By – Asst. Prof. Suparna Roy
- Total Attendance – 04

• **POINTS DISCUSSED:-**

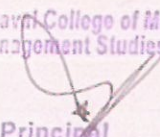
1. On 21<sup>st</sup> October, 2021, a grievance was received.
2. Students Grievance was regarding the Water issue.
3. The committee discussed the problem and instructed for maintenance and cleaning
4. On 27<sup>th</sup> October, 2021, the changes were made.
5. Students were asked for feedback for changes and found satisfied.
6. The meeting concluded the redressal of grievance on 28<sup>th</sup> October, 2021

**Meeting Attended by**

STUDENTS GRIEVANCE COMMITTEE		SIGNATURE
Chair-Person	Asst. Prof. Suparna Roy	
In-Charge	Asst. Prof. Akanksha Gujrati	
Member	Asst. Prof. Mayuri Raut	
	Asst. Prof. Aarti Tukugudam	



For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal

For Shri L P Raval College of Mass Media  
& Management Studies

Principal



## ACTION TAKEN REPORT

Due to the Complaint submitted by the student on 17<sup>th</sup> February, 2022 regarding unhygienic washroom condition and broken glass. Following action was taken to solve the grievance.

1. New window glass is affixed in the washroom.
2. Daily Cleaning Chart was Fixed and followed for cleaning of washroom.



For Shri L P Raval College of Mass Media  
& Management Studies

Principal

For Shri L P Raval College of Mass Media  
& Management Studies

Principal



19<sup>th</sup> February, 2022

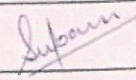
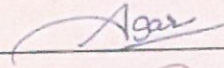


MINUTES OF THE MEETING

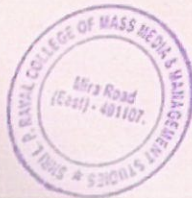
- Title – Students Grievance Committee Meeting
- Date – 19/02/2022
- Day & Time- Saturday, 11am to 11:30am
- Location – Principal Cabin
- Meeting Conducted By – Asst. Prof. Suparna Roy
- Total Attendance – 04

• POINTS DISCUSSED:-

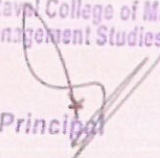
1. On 17<sup>th</sup> February, 2022, a grievance was received.
2. Students Grievance was regarding the Water issue.
3. The committee discussed the problem and instructed for maintenance and cleaning
4. On 19<sup>th</sup> February, 2022, the changes were made.
5. Students were asked for feedback for changes and found satisfied.
6. The meeting concluded the redressal of grievance on 19<sup>th</sup> February, 2022

Meeting Attended by

STUDENTS GRIEVANCE COMMITTEE		SIGNATURE
Chair-Person	Asst. Prof. Suparna Roy	
In-Charge	Asst. Prof. Akanksha Gujrati	
Member	Asst. Prof. Mayuri Raut	
	Asst. Prof. Aarti Tukugudam	



For Shri L P Raval College of Mass Media  
& Management Studies,

  
Principal

For Shri L P Raval College of Mass Media  
& Management Studies

  
Principal



## ACTION TAKEN REPORT

Due to the Complaint submitted by the student on 10<sup>th</sup> March, 2022 regarding More books in library. Following action was taken to solve the grievance.

1. New books were made available in the library.
2. E-Books system and login were provided for students for exploring the knowledge and taste of choice in books.



For Shri L P Rayal College of Mass Media  
& Management Studies

  
Principal

For Shri L P Rayal College of Mass Media  
& Management Studies

  
Principal



16<sup>th</sup> March, 2022

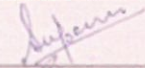
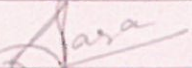


MINUTES OF THE MEETING

- Title – Students Grievance Committee Meeting
- Date – 16/03/2022
- Day & Time- Wednesday, 11:30am to 12 noon
- Location – Principal Cabin
- Meeting Conducted By – Asst. Prof. Suparna Roy
- Total Attendance – 04

• POINTS DISCUSSED:-

1. On 10<sup>th</sup> March, 2022, a grievance was received.
2. Students' Grievance was regarding more books in the library.
3. The committee discussed the problem and instructed with approval of management for new purchase of books and e-subscription.
4. On 14<sup>th</sup> March, 2022, the changes were made.
5. Students were asked for feedback for changes and found satisfied.
6. The meeting concluded the redressal of grievance on 16<sup>th</sup> March, 2022

Meeting Attended by

STUDENTS GRIEVANCE COMMITTEE		SIGNATURE
Chair-Person	Asst. Prof. Suparna Roy	
In-Charge	Asst. Prof. Akanksha Gujrati	
Member	Asst. Prof. Mayuri Raut	
	Asst. Prof. Aarti Tukugudam	



For Shri L P Raval College of Mass Media  
& Management Studies

Principal



For Shri L P Raval College of Mass Media  
& Management Studies

Principal